

Plumbing peace of mind

When you use a Master Plumber, their work is covered by our Master Plumbers Guarantee for 12 months*, giving you peace of mind.

The Guarantee applies to all residential plumbing, gasfitting or drainlaying work carried out by a Master Plumber, up to \$15,000 including GST.

The Master Plumbers Guarantee covers:

1. **Advance payment** – If you have paid for work that can't be completed due to the Master Plumber going into liquidation or bankruptcy, we will ensure the work you have paid for is completed.
2. **Substandard workmanship** – If we accept your claim that work done for you is not up to the standard expected by a Master Plumber, we will arrange for the work to be remedied.

To make a claim, please visit www.masterplumbers.org.nz to download and complete the initial complaint form. Claims must be lodged within 12 months of the date of the invoice.

**Exclusions apply. Please contact us for full terms and conditions.*

Master Plumber company name:

Contact name:

Signature:

Date:



Master
Plumbers
Guarantee